

PERSONALISED WELCOME SERVICE TO PARADISE - ARRIVE IN COMFORT AND SAFETY

We would be delighted to organize your airport transfer in the comfort of our “Chauffeur-driven Cars” including welcome and pick-up service at our counter at the airport. The entire fleet is reflecting modern air-conditioned cars with professional drivers. The service is provided in cooperation with our partner transportation company Hello Islands DMC. The options below are available for your choice:

1. Private Car Transfer including comfort Welcome-Service

		Rate in EUR Per car per way
Standard Car Category (Seat Leon, Hyundai Creta, Ford Focus or equivalent)	Max. 2 adults 1 child	EUR 100
Executive Car Category (including WIFI)		
Mercedes Benz GLS (Resort car) 3 adults + 1 child max or Mercedes Class S or equivalent	Max. 2 adults & 1 child	EUR 300
BMW X5 or equivalent	Max. 2 adults & 1 child	EUR 260
BMW X3, Mercedes E-class or equivalent	Max. 2 adults & 1 child	EUR 210

2. Private Coach Transfers

		Rate in EUR Per car per way
Standard Minibus or Coach Transfer		
Minibus (<i>options: baby seat, child seat and baby cot must be notified upon reservation</i>) Toyota Hiace or equivalent	For 4 to 8 persons	EUR 165
Coach Toyota Coaster or equivalent	For 9 to 16 persons	EUR 230
Superior Minivan		
Hyundai H1 or equivalent (<i>This vehicle cannot accomodate baby seat, child seat and baby cot</i>)	Max. 2 adults & 2 children or 4 adults	EUR 160
Luxury Minivan		
Mercedes V Class or equivalent	Max. 5 adults	EUR 300

Additional Services

Relating to airport transfers

	Rate in EUR
Surf boards or Kite boards (max. 2 per vehicle)*	EUR 100
Extra vehicle for luggage*	EUR 100

*At time of booking, please advise if you are travelling with golf bags, surf or any kite boards.

Conditions applicable to Private Transfers (by car and by coach)

- Rates, quoted in Euros (EUR), includes 15% VAT and are valid until 31st October 2026 upon request and availability
- You will receive a personalized welcome service at the counter 18 in arrival hall A with the team of Shanti Maurice & Hello Islands DMC (local handling agent). Your name will be displayed as well as the logo of the hotel
- For private transfer it will be direct from one point to another
- Rates as shown in the table above, are per way per vehicle for any kind of trip (Apt – Hotel, Hotel – Apt, Hotel – Hotel, Hotel – Cruise Ship Terminal, Cruise Ship Terminal – Hotel)
- Transfer to Cruise Ship Terminal can only be operated by private transfers
- A refreshing towel & a bottle of water per person offered on arrival
- Baby seats will be organized and provided free of charge but must be booked at time of reservation
- On arrival, the private car will stand by for 2 hours as from the landing time of the plane
- On departure, clients will be picked-up from the hotel approx 3 hours before departure time
- On departure, our vehicle shall not wait more than 10 minutes at hotel after the departure time given to clients
- Reservation is per car category, specific car model and depends on availability & is subject to confirmation from the Resort

100% cancellation fees is applicable in case of No Show or cancellation within 24 hours. In case of any cancellation, the Resort needs to be notified within 48 hours at time of booking

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MAURITIAN HOTEL TAXI TRANSFER

Shanti Maurice Resort & Spa can also facilitate transport services on behalf of a fleet of assigned hotel taxis. The hotel taxis in Mauritius are patented solely for tourism transportation with the required car age regulations and are equipped mostly with air-condition etc.

Hotel taxis are not licensed with specific Health & Safety protocol and the service is offered independently by each operator.

The Resort reserves the right to call only taxi who has a valid vaccination passport and abide by the health and safety protocol as imposed from Shanti Maurice Resort & Spa for a safe travel. Not with standing the hotel release himself from any liability that may occur for non-conformity with the health and safety rules and regulations as imposed.

Specific drivers or car types cannot be selected. Each taxi driver is independent; thus have their own registered taxi license independent from the hotel and our transportation company. The hotel shall not be liable for any service provided by any individual taxis.

Baby seats are not available for every taxis. Baby seats from Hotel with a rental fee as from EUR 15 per trip (disclaimer regulations apply).

The fee from Airport to Hotel or Hotel to Airport is EUR 60 per way for a smooth drive from the airport to the Resort.

The welcome desk at the arrival hall is not included in that service.

The pick-up at the airport from the individual taxi driver will be at the main exit holding a sign with the guest name.