



PREMIUM ARRIVAL SERVICE

Indulge in a seamless arrival in paradise. Benefit from a warm and attentive welcome experience from the moment you step from the airplane. Enjoy a hassle-free check-in process at the immigration counter and assistance with your luggage before you are whisked in comfort, in a chauffeur-driven limousine or taxi, to Shanti Maurice Resort & Spa.

Services:

- Our hostess will display the names of the passengers on a digital tablet at the doorsteps of the plane to meet the guests followed by greetings
- Passengers are accompanied to an express immigration counter for formalities and other assistance if required
- Passengers are also guided to the health counter for formalities
- Passengers are accompanied for the reception of luggage at the conveyor belt
- Assistance is provided within Delivery Baggage area by a hostess. For example: lost luggage, accompany the passengers to the Duty-Free Shop, etc
- Custom declaration will remain the sole responsibility of the passenger
- Passenger/s is/are guided to the representative of Shanti Maurice Resort & Spa or to a taxi for a smooth transfer to the Resort

Preferential rates for Premium access:

Adult : MUR 3,800

Child : MUR 1,800 (<12 years old)

Infant : Free of charge (< 2 years old)

Booking and more information:

info@shantimaurice.com | +230 6037200 | Atol by lounge_ops@atol.aero | +230 603-8082

Terms & Conditions:

Rates valid until 31st October 2024 upon request and availability. Booking should be made at least 48 hours prior arrival. Prices inclusive of 15% VAT. The mentioned special rates are only valid when the transfer is booked with Shanti Maurice Resort & Spa for the hotel taxi or the hotel limousines. The prices are subject to change. They are valid upon request and availability only and are reconfirmed and binding only with each individual reservation confirmation. The service provided by ATOL Airport of Mauritius Ltd and Shanti Maurice Resort & Spa cannot be held liable for any service. All services at the airport are operated by or on behalf of a third party public available supplier, Airport Terminal Operations Ltd (ATOL) Mauritius. Please find more details under <https://mauritius-airport.atol.aero>. The airport handling agreement and contract is directly with ATOL and the Resort cannot be held responsible for delay or any damage claims and the hotel is exempted from any liability involving these services.

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DEPARTURE VIP-FAST TRACK - 1ST CLASS CHECK-IN - ATOL LOUNGE

Benefit a hassle free and overwhelming departure experience, with a premium and personalised departing super-fast track process for personalised check-in, immigration and personal security checks, fully separate from the normal check-in but still in same hall.

Services:

- Reserved drop-off zone directly at the check-in entrance of gate 11, along with a porter service
- Personal welcome by dedicated hostesses in the premium Access Lobby with a welcoming cocktail and a refreshing face towel
- Check-in formalities and baggage wrapping service in Lobby whilst passengers relax in comfortable décor
- Escorted in a luxury ambiance to a special dedicated area at the ATOL lounge through a panoramic lift, premium hors d'oeuvres specially prepared by the Chef with a selection of drinks served. Touchscreen tablets with a local | international selection of newspapers and entertainment are available
- The lounge is also equipped with an open bar and snack buffet, toilet, shower facilities, baby changing room, free Wi-Fi connection and other lounge facilities
- On request, passengers shall be accompanied to the Duty-Free shopping in the boarding lounge
- To conclude this memorable premium service, the lounge hostesses shall accompany you to the boarding gate

Preferential rates for Premium access and the Lounge service:

Adult : MUR 6,950

Child : MUR 3,800 (<12 years old)

Infant : Free of charge (< 2 years old)

A penalty fee of MUR 1,900 per passenger will be applicable for no show

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