



## *The Spa at Roe Park Membership Welcome Pack*

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Dear New Member,

May I take this opportunity of welcoming you to The Spa at the Roe Park Resort. I am enclosing some useful information and documentation you may require.

This welcome pack has important information about your membership and our Spa operations. Please read the attached information carefully and if you have any further queries feel free to ask one of our staff for further information. Our direct contact number is **+44 (0) 28 777 60101**.

### **The Spa at Roe Park Rules & Regulations**

A structured layout of what you need to know. Terms & Conditions. Some of the more popular questions we have been asked in the past from our members. If you feel you have more questions to be answered please don't hesitate to ask one of our staff.

### **Membership Benefits**

- 10% Spa treatment discount Mon – Thursday
- 10% Retail discount on any products all year round

### **Membership Tariffs**

All the various tariffs you can choose to suit your needs and requirements.

### **The Spa at Roe Park Membership Application Form**

Must be fully completed. Please sign, date and return to the Spa reception along with membership payment.

### **Pre-Exercise Medical Screening**

Use of the facilities at The Spa at Roe Park is at your own risk, we assume that you have sought any medical advice prior to becoming a member.

In the meantime I wish you all the best in your fitness goals.

Kind Regards

**Alana McAtamney**  
Spa Manager



## The Spa at Roe Park Rules & Regulations

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- Only guests/members over the age of 16 are permitted to use the gym facilities.
- All guests/members must consult/register at reception prior to using the facilities on each visit.
- A laced up running shoe is the only acceptable footwear while using any of the gym equipment, no exceptions will be made.
- All guests/members must cease exercising if they feel unwell at any time and consult a doctor.
- Each machine must be wiped down with the appropriate cleaning solution and paper towel after each use.
- Replace any free weights immediately after use.
- Do not drop weight stacks, lower them gently under control.
- Report any faults with equipment to a member of staff immediately.
- Pool and gym facilities must be vacated 30 mins prior to closing time, to allow sufficient time for showering.
- Always be respectful of other gym users.
- Management reserve the right to change fees and payments without prior notice.
- Members will conduct themselves in a quiet, well mannered fashion at all times.
- Members who appear intoxicated will be refused entry.
- The management reserve the right to refuse entry at any time and to terminate memberships with immediate effect.
- The Spa at Roe Park shall be entitled to make alterations, carry out repairs or maintenance without prior notice.
- The Spa at Roe Park shall not be responsible for the personal belongings of the members or visitors.

### Membership Cards

- Membership cards remain the property of the spa and all members will be required to scan cards on each and every visit.
- Failure to produce your card on 2 consecutive visits will result in a need for a replacement card at a cost of £5.

### Guidelines for the Wet Area Facilities

1. Before entering the pool area you must shower.
2. Shower between using different wet area facilities.
3. Remove all deodorants, make-up and perfumes.
4. Read the Jacuzzi, Sauna and Steam Room rules which are prominently displayed in the pool area before using the facilities.
5. Be courteous to other users.
6. No children under 16 years old are allowed in the Jacuzzi, Sauna and Steam Room.
7. Children 6 years old and older must change in the changing room appropriate to their gender.
8. No glass or food shall be taken into the pool area at any time.
9. Running, jumping, diving or unruly behaviour is prohibited and the use of snorkels, flippers and beach balls is also prohibited.

## Membership Tariffs and Conditions

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Membership Category	Conditions	One Off Payment Fee
12 Months	Full unrestricted access during opening hours	£450.00
6 Months	Full unrestricted access during opening hours	£250.00

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## Pool and Gym Opening Hours

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Monday - Sunday      7:30am - 8:30pm

*All facilities & building will be locked up at 8:30pm, please allow enough time to get changed before this*



## The Spa at Roe Park Membership Application Form

				<i>For Official Use</i>
Title				<input type="checkbox"/>
Surname			Forename(s)	<input type="checkbox"/>
Other Name(s)			Date of Birth	<input type="checkbox"/>
Telephone No.			Mobile No.	<input type="checkbox"/>
Email				<input type="checkbox"/>
Address				<input type="checkbox"/>
Postcode				<input type="checkbox"/>

### Membership Category

12 Months
  6 Months

### Payment Method

Cash
  Credit/ Debit Card
  Voucher

Membership Fee Received \_\_\_\_\_

### Membership Agreement and Disclaimer

I hereby declare that I have read, understand and will abide by the rules and regulations of the Club.

Signed \_\_\_\_\_ Date \_\_\_\_\_

### For Official Use Only

Start Date				Comments:
Expiry Date				
Member No.			<input type="checkbox"/> Card <input type="checkbox"/> Passes	Sign



## Liability Disclaimer

Liability - A member or visitor engaging in the club activities or making use of its facilities are responsible for ensuring that he or she is properly equipped and that his or her state of health and physical condition are such as not to involve any risk to him or herself or any other person making use of the club. It is hereby understood and agreed the club accepts no responsibility for accident, injury, illness or misadventure caused to or suffered by members or guests on the club premises howsoever caused. Members are responsible for their own insurance in respect of injuries suffered, loss or damage to equipment.

## Declaration

I am aware of and understand the potential risks associated with physical exercise and I am voluntarily partaking in these activities with knowledge thereof. I have had the opportunity to ask questions regarding activities, use of equipment, and other related activities. Any questions I have asked have been answered to my satisfaction.

Without prejudice to the above, The Spa at Roe Park Resort accepts no liability for loss or damage of whatsoever nature and howsoever arising caused to me or suffered by me whilst on the premises, unless such loss or liability is caused by the negligent act of the Spa.

I understand that all membership fees are non-refundable. I acknowledge the membership contract is for a minimum period of 6 or 12 months from date of joining.

I understand that the club may from time to time make changes to the club without prior notice. I have read, understand and accept the rules, terms and conditions laid down by the club and agree to abide by them.

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Signed \_\_\_\_\_ Date \_\_\_\_\_



**THE SPA**  
at Roe Park Resort