



BUSINESS | CONFERENCES | EVENTS | OCCASIONS



WWW.RAMSIDEHALLHOTEL.CO.UK



A WARM WELCOME AWAITS

RAMSIDE HALL IS ONE OF THE NORTH EAST'S FOREMOST BUSINESS AND EVENT VENUES. WITH FUNCTION SUITES AND MEETING ROOMS THAT CATER FOR 2 - 600 PEOPLE.

Ramside Hall Hotel is ideally located in the centre of the North East of England. Easily accessible via road, rail or air, for business meetings, conferences, corporate events or product launches. Ramside Hall Hotel has a range of flexible options and spaces. All contributing to why we are widely recognised as one of the leading business and events venues in the North East.



A CHOICE OF FOUR GREAT DINING EXPERIENCES

FOOD HAS ALWAYS BEEN AN IMPORTANT PART OF THE EXPERIENCE AT RAMSIDE HALL HOTEL AND NOW OUR GUESTS CAN PICK FROM FOUR VERY DIFFERENT - BUT EQUALLY SUPERB - RESTAURANTS.



THE RIB ROOM

A truly exclusive dining experience.

The AA award-winning Rib Room Steakhouse and Grill is one of the finest dining venues in the North East. Steaks are the house speciality, where we serve the finest Durham beef, matured for up to 32 days, to produce a succulent and tender steak.

OPENING TIMES

Fri & Sat Lunch 12noon - 2.00pm, Sun Lunch 12noon - 3.00pm
Sun - Fri Dinner 6.00pm - 10.00pm, Sat Dinner 5.00pm - 10.00pm



PEMBERTON'S CARVERY

The Pemberton's Carvery over the years has welcomed generations of families who love its high quality food in a casual setting.

The carvery is open for breakfast, for delicious cakes and snacks throughout the day and for lunch and dinner.

OPENING TIMES

Fri & Sat Lunch 12noon - 2.00pm, Sun Lunch 12noon - 3.00pm
Sun - Fri Dinner 6.00pm - 10.00pm, Sat Dinner 5.00pm - 10.00pm



FUSION ASIAN RESTAURANT

Set within the Spa at Ramside, the Fusion restaurant offers a extensive selection of Asian-inspired food throughout the day. Our unique take on Pan Asian food results in an imaginative and delicious range of dishes, which truly are a feast for all the senses.

OPENING TIMES

Breakfast 8.00am - 11.00am,
Lunch 11.30am - 5.00pm,
Dinner - 5.00pm - 10.00pm



THE CLUBHOUSE

Not just for golfers!

The Clubhouse offers tasty dishes from a classic English Breakfast to locally sourced prime beef burgers, homemade soups, gourmet speciality sandwiches and our chef's specials board.

SERVING TIMES

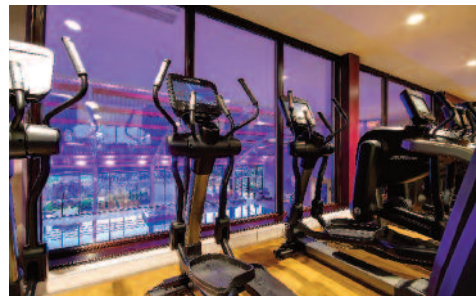
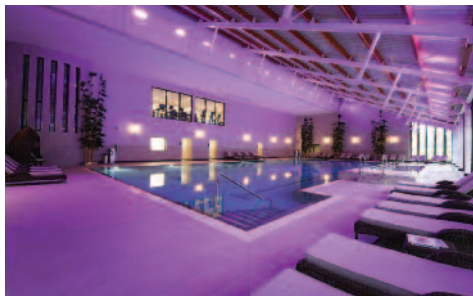
Monday to Thursday 8am - 6pm, Friday 8am - 7pm
Saturday - Sunday 7am - 7pm, Bar open until 10pm



THE SPA AT RAMSIDE

WITH ITS AWARD-WINNING FACILITIES, TEMPTING TREATMENTS AND STATE-OF-THE-ART GYM,
OUR STUNNING SPA IS THE PERFECT PLACE TO TAKE SOME TIME OUT

Relax and unwind in the tranquil setting of the Spa at Ramside, the region's most luxurious modern spa. Our unrivalled facilities include a sophisticated thermal suite, five pools including one of the UK's largest hydrotherapy pools and an outdoor infinity pool, as well as a state-of-the art gym.



SPA DAYS

ESCAPE THE STRESS OF DAY TO DAY LIFE AND INDULGE YOUR MIND, BODY AT ONE OF OUR LUXURY SPA DAYS.

Half Day

Relax and unwind in the tranquil setting of the Spa at Ramside, the region's most luxurious modern spa.

Full Day

We're passionate about making a real difference to the way you look and feel, offering you the most amazing therapeutic treatment rituals.

Twilight

Whatever the occasion these spa experiences are perfect for when time is of the essence or you just need a bit of me - time.

SPA BREAKS

INDULGE AND ESCAPE WITH ONE OF OUR ULTIMATE SPA BREAKS. YOU'LL STAY IN ONE OF OUR LUXURIOUS BEDROOMS, PERFECTLY PLACED NEXT TO OUR BEAUTIFUL SPA.

Our Spa Breaks include

Stay Sunday, Lazy Monday

Monday is the new Sunday!

Extend your weekend or start the week as you mean to go on with a wonderful spa break.

Classic Spa Break

For when a day just isn't enough.

Whole In One

The perfect combination for couples who want to get away together whilst still doing their own thing.

We also offer seasonal spa break throughout the year. See website for full details.

SPA MEMBERSHIP

EFFORTLESSLY BLEND YOUR FITNESS REGIME WITH PAMPERING, DINING & INDULGENT RELAXATION, FOR A HEALTHIER BODY, HEALTHIER MIND & A HAPPIER YOU!

Whether its fitness, relaxation or pure pampering you seek, we're here to look after you and with our exclusive member benefits you can really make the most of your Spa Membership.

Our Membership Packages include

Individual Membership

Joint Membership

3 Month Membership

Corporate Membership



RAMSIDE GOLF CLUB

RAMSIDE HALL IS NORTH EAST ENGLAND'S MOST EXCITING RISK AND REWARD GOLF RESORT.

Its two 18-hole championship golf courses, the prince bishops' and the cathedral, provide drama, enjoyment and excitement from the first tee to the final green.



CORPORATE GOLF DAYS

RAMSIDE HALL HOTEL IS ARGUABLY THE BEST VENUE FOR YOUR CORPORATE GOLF DAY IN THE NORTH OF ENGLAND!

Ramside Hall Hotel and Golf Club has over 20 years of experience in organising and running golf days for corporate clients, charities, golf societies and groups celebrating birthdays and special occasions.

Our resort is favoured by golf event organisers for its flexibility and the quality of the golf and clubhouse/ hotel facilities.

Our experienced golf operations team prides itself on attention to detail and first class customer care. From the moment you arrive, register and have a coffee, to the time you drive away with the trophy in the boot or sink into one of our hotel beds for a great night's sleep.

Your corporate golf day is fully personalised to your requirements which ensures that your guests have a unique experience every time.

GOLF MEMBERSHIP

OUR POINTS BASED CORPORATE MEMBERSHIP SCHEME DESIGNED TO MEET THE NEEDS OF YOUR BUSINESS WHILST STILL ENJOYING THE MEMBERSHIP OF A GOLF CLUB.

The corporate flexi scheme allows you to join Ramside Golf Club for a low annual fee with the option to play either 9 or 18 holes with 9 holes starting from 2 points giving you the perfect opportunity to entertain clients and reward colleagues when it suits your work schedule.

Corporate Flexi Membership Benefits include

The option to play golf seven days a week, 365 days a year

Use points to invite your clients

Use of the chipping and putting areas

Use of sauna and steam room in the Clubhouse

Complimentary towels

Discounted buggy hire rate

No restricted tee times

Book tees, up to 2 weeks in advance



OUR ROOMS

CHOOSE FROM ONE OF OUR 127 STUNNING ROOMS INDIVIDUALLY DECORATED, GENEROUS IN SIZE WITH LUXURY FURNISHINGS & FACILITIES

We have 127 bedrooms with private facilities, in a mixture of classic twins & doubles, premier twins, doubles & family, deluxe doubles & twins, Junior suites, Presidential Suites & our luxury Celebration Suite.



ROOM TYPES

ESCAPE THE STRESS OF DAY TO DAY LIFE AND INDULGE YOUR MIND, BODY AT ONE OF OUR LUXURY SPA DAYS.

Stay in style in one of our luxury bedrooms or suites. Decorated in cool and calming colours, with superb furnishings and state-of-the-art bathrooms, we suspect you may never want to leave.

Our double and twin rooms are individually designed, spacious rooms, some of which have views over the grounds or golf course. All have luxury bathrooms and complimentary bathrobes, slippers and ESPA toiletries.

Families are made to feel right at home at Ramside Hall Hotel and we have a number of dedicated family rooms.

CORPORATE RATES

For larger events it may be possible to negotiate discounted bedroom rates during the event dates. For companies who provide frequent visitors to Ramside Hall it is possible to set up a negotiated, discounted bedroom rate. All rates are at the discretion of Ramside Hall and are made on a case-by-case basis.

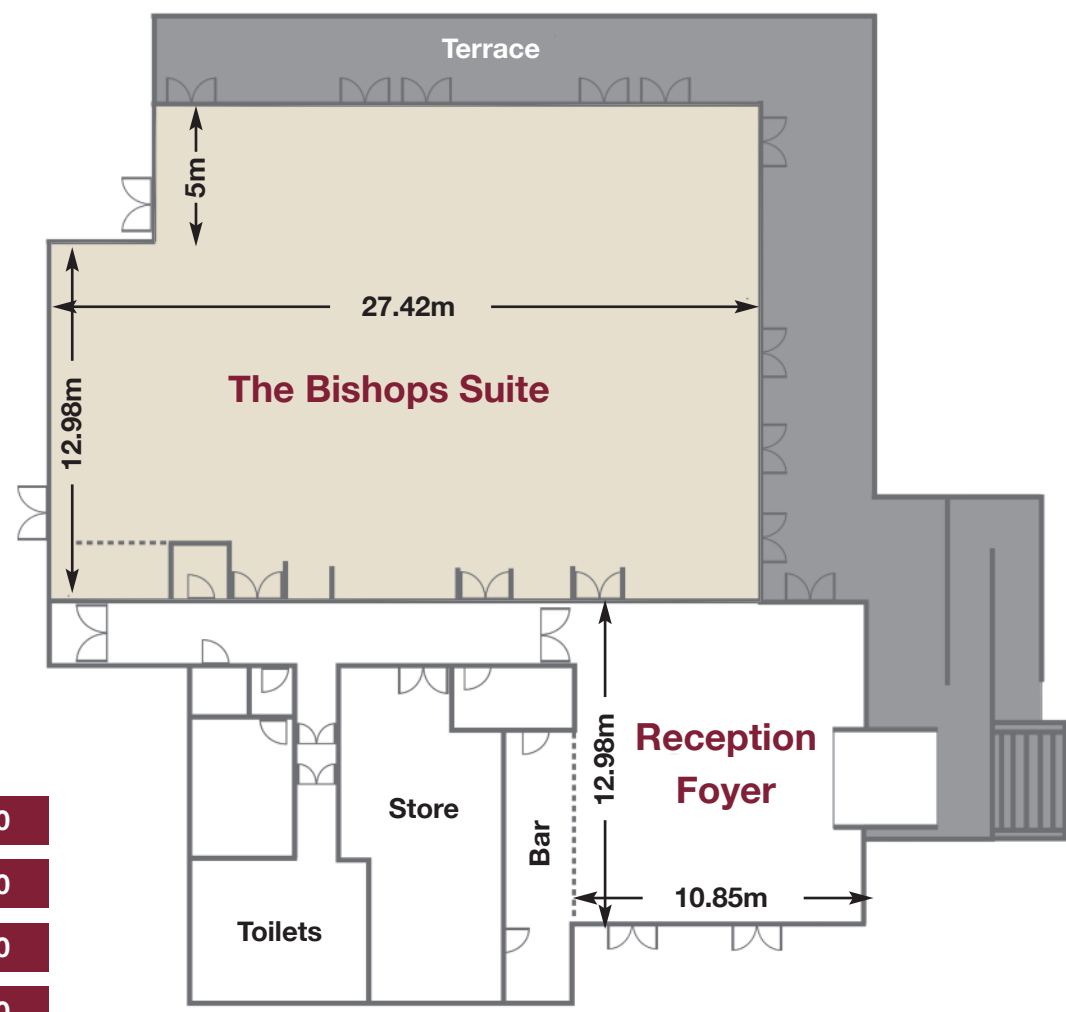


ROOMS	THEATRE	CABARET	CLASS ROOM	RECEPTION	BANQUET	BOARD ROOM	U-SHAPE	AREA M ²	CEILING HEIGHT M	THEATRE	AIR CON
The Bishops Suite	600	280	320	600	400	-	-	588.2	3.9	-	Yes
Beaumont	80	56	60	80	80	40	40	118.6	3.9	-	Yes
Hatfield	150	72	120	-	-	40	40	164.3	3.9	-	Yes
Neville	150	72	120	170	150	40	40	164.3	3.9	-	Yes
The Ballroom	250	128	160	320	250	-	-	287.2	3.7	-	No
Ballroom Foyer	100	48	45	-	-	40	30	143	3.2	-	No
The Fountain Room	80	56	60	80	80	40	30	114.8	3.3	-	No
The Green Room	30	24	-	-	-	22	-	42.3	3.2	-	Yes
Boardroom 1	-	-	-	-	-	18	-	30.8	2.8	-	No
Boardroom 2	-	-	-	-	-	6	-	22.3	3.1	-	No
Boardroom 4	-	-	-	-	-	12	-	36.9	2.8	-	No
Boardroom 5	-	-	-	-	-	10	-	23.6	2.5	-	No
The Clubhouse	-	-	-	-	-	-	-	-	-	-	-

Based on empty room-capacity will reduce slightly depending on AV requirements, i.e. back projection etc

THE BISHOPS SUITE

The Bishops Suite offers all round flexibility, this multi-purpose Conference & Banqueting Suite divides into six separate areas, including a large reception foyer with a magnificent chandelier. The suite can seat up to 600 guests, and comprises of movable staging, portable acoustic dividing walls and full air-conditioned.



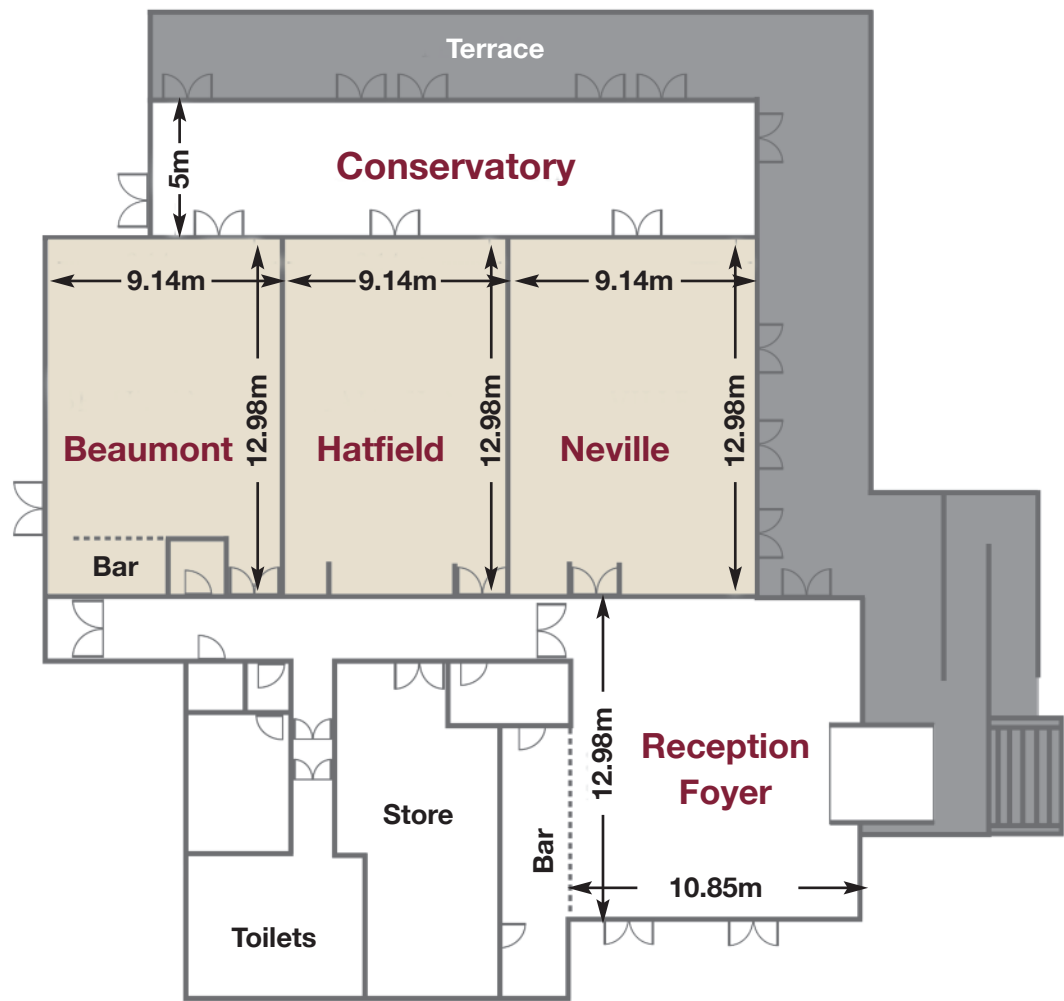
Theatre	600
Cabaret	280
Classroom	320
Reception	600
Banquet	400



THE BISHOPS SUITE

BEAUMONT, HATFIELD & NEVILLE SUITES

Offering all round flexibility, this multipurpose Conference and Banqueting Suite divides into six separate areas, including a large reception foyer with a magnificent chandelier. The suite can seat up to 600 guests, and comprises of moveable staging and flooring, portable acoustic dividing walls and full air-conditioning.



BEAUMONT

Theatre	80
Cabaret	56
Classroom	60
Reception	80
Banquet	80
Boardroom	40
U-Shape	40

HATFIELD

Theatre	150
Cabaret	72
Classroom	120

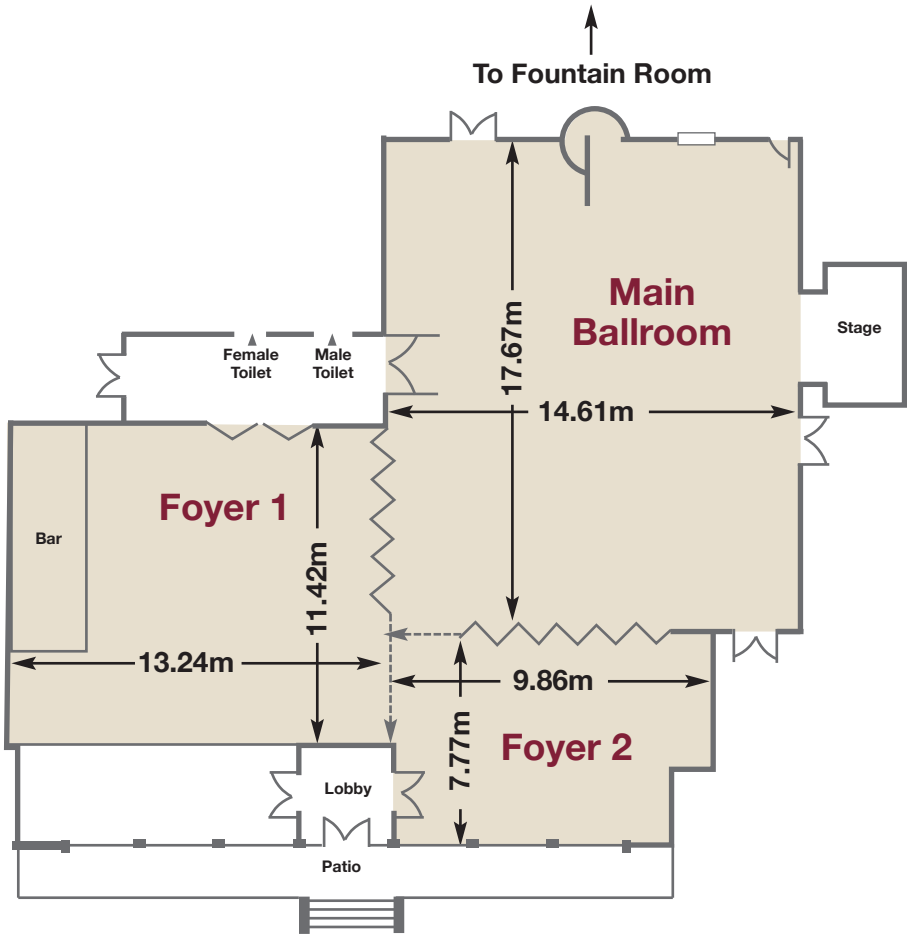
NEVILLE

Theatre	150
Cabaret	72
Classroom	120
Reception	170
Banquet	150
Boardroom	40
U-Shape	40



THE BALLROOM

The Ballroom is suitable for all types of functions. Delightfully decorated and multi-purpose with good lighting and resources for day time events and lighting effects for night-time functions. Ornate plaster ceilings and large crystal chandeliers make this one of the most attractive Ballrooms in the North East. The Ballroom is suitable for all types of events, with built in staging and a large bar & foyer reception area.



Theatre	250
Cabaret	128
Classroom	160
Reception	320
Banquet	250

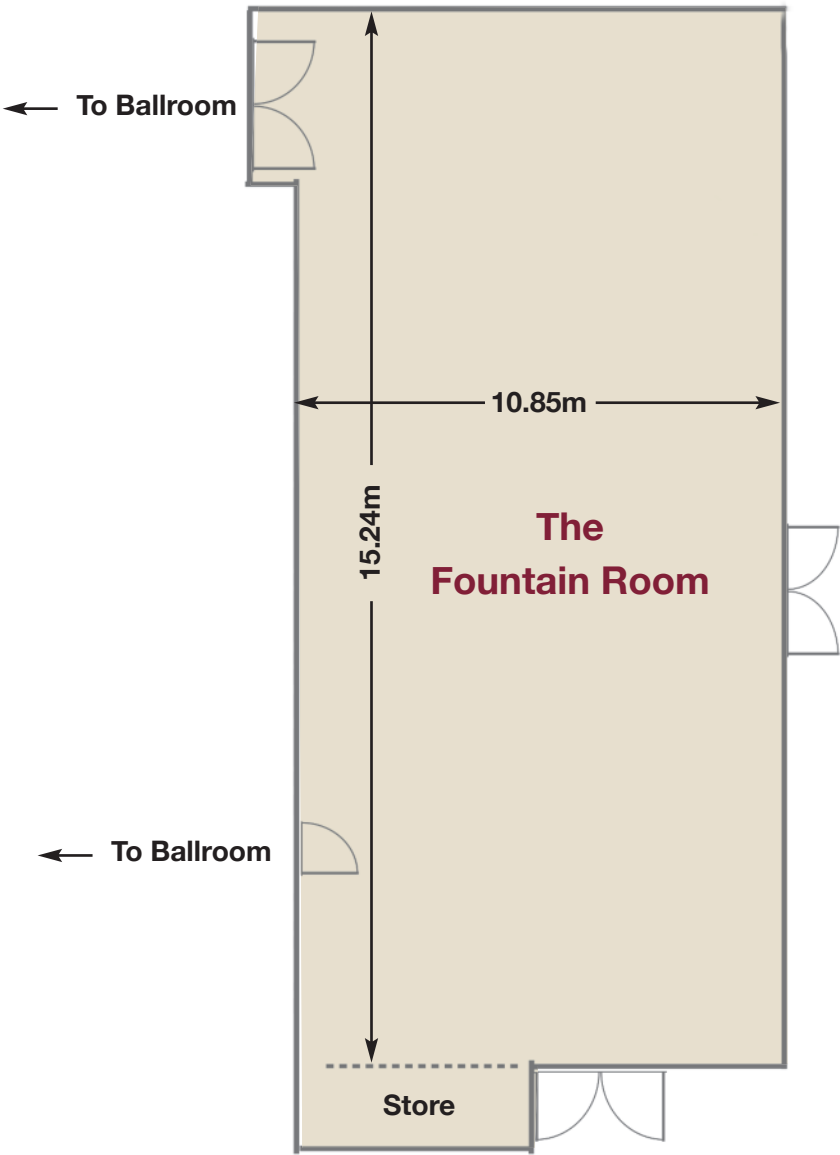


FOUNTAIN ROOM

The perfect room for smaller meetings, private and corporate events. With beautiful views over the Gardens, offering a light environment to the working day.

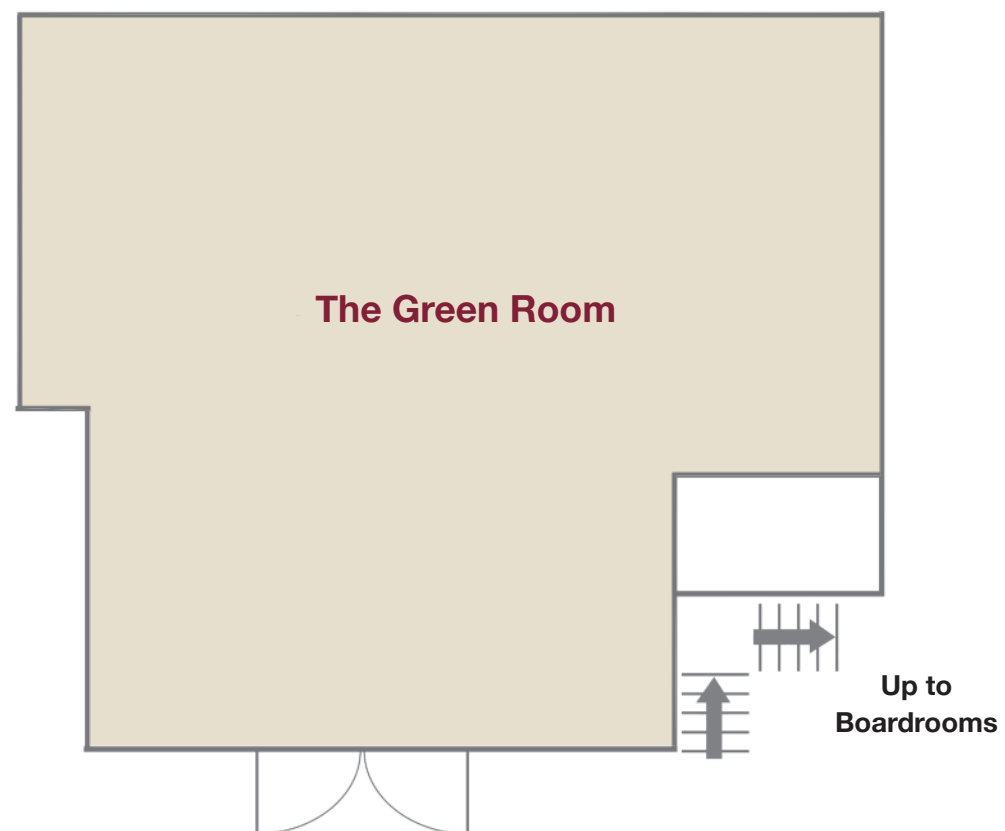
Theatre	80
Cabaret	56
Classroom	60
Reception	80
Banquet	80
Boardroom	40
U-Shape	30

The Fountain Room



THE GREEN ROOM

The Green Room has been purposely designed for business meetings and private dining. Ground floor access, air conditioning, electronic screen, laptop projection - perfect for work or pleasure. Seats 22 around the table for dinner and conference or 30 on 3 round tables.

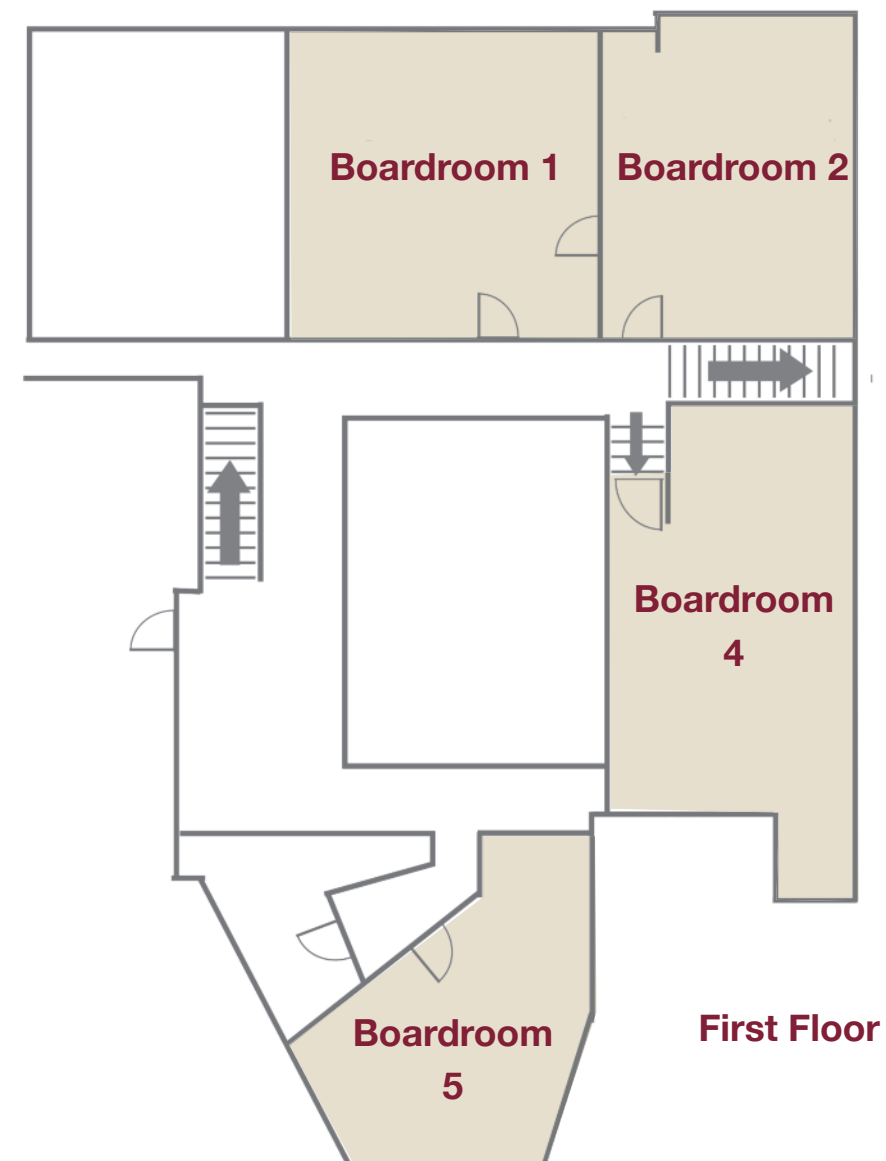


Theatre	30
Cabaret	24
Boardroom	22



BOARDROOMS

These rooms are suited to smaller meetings and interviews, or can also be used as syndicate rooms in conjunction with a larger meeting and events. There are four Boardrooms and can accommodate between 2 to 18 persons.



Boardroom 1	18
Boardroom 2	6
Boardroom 4	12
Boardroom 5	10

Please note Boardrooms are located on the first floor, with no lift access.



TERMS & CONDITIONS

Confirmation

All bookings are considered provisional until confirmation is received in writing. Confirmations must be sent by the client and received within 14 days of making a provisional booking or, if such time is not available prior to the date of arrival, within a maximum of 48 hours. If confirmation is not received within this period, Ramside Hall Hotel reserves the right to release the booking and re-let the facilities. This contract should be signed and returned to the Company within 7 days of its receipt.

Terms Of Payment & Credit Facilities

It is Company policy for all accounts to be settled upon departure. Credit facilities may be obtained by Registered Companies with an estimated spend in excess of £500.00. Application for credit must be received at least 2 months prior to the event and accounts cannot be forwarded without prior arrangement. Events less than £500.00 must be settled upon departure.

If you do not have an account arrangement with the Company, an initial deposit of 10% based on the total estimated value of the booking is required. A pro-forma invoice will be issued to the Customer prior to the event for full settlement 28 days prior to the event. Deposits are neither refundable nor transferable. Extras must be settled on departure. If credit facilities have been granted, full payment must be made within 28 days of the event.

Cancellations

Cancellation charges will be as follows:

- Between 6 months and 3 months 25% of quoted rates
- Between 3 months and 1 month 50% of quoted rates
- 1 month and under 100% of quoted rates
- Final numbers are required 7 days before the event. These are the minimum numbers that will be charged on your account.

- If any items are to be delivered to the Hotel before the event, arrangements must be made with the Company and the persons making the delivery. Ramside Hall Hotel will make its best endeavours for the safe-keeping of such items and can only accept responsibility if a full and thorough investigation of the goods is made at time of delivery. Any equipment or personal effects brought into the Hotel by guests remain at their own risk and Ramside Hall Hotel will not be liable in the event of any loss, theft or damage.
- Only food and beverages purchased from Ramside Hall Hotel may be consumed on the premises, If food or beverage is brought into the Hotel for consumption, a charge will be made equal to the Hotel's selling price for that or an equivalent product that will be at the determination of the Hotel. We do not permit spirits or fortified wines. Ethnic foods by very special arrangement.
- The Customer shall be responsible for any damages caused to Ramside Hall Hotel, or furnishings, utensils or equipment therein by the wilful act or default of the Customer or guests of the Customer and shall pay to the Company on demand the amount required to make good or remedy such damage.
- The lead name/organiser shall be responsible for the orderly conduct of guests and shall ensure they have regard to any regulations imposed by any competent authority and that nothing will be done which will constitute a breach of the law. In particular the Customer shall ensure that there is no illegal gaming or betting.
- Prior written approval must be obtained if you wish to fix items to the walls, floors or ceilings. Your special attention is drawn to wallpapered areas. Blu Tack does not come off!
- The Company reserves the right to cancel any bookings forthwith and without liability on its part in the event of any damage or destruction of Ramside Hall Hotel by fire or any other cause, any shortages of labour or food supplies, strikes, lock outs or industrial unrest, or any cause beyond the control of the Company which shall prevent it performing its obligations in connection with any booking; in these circumstances reasonable steps will be taken to accommodate the booking in another Hotel.
- The Company reserves the right to object to the employment of any unsuitable outside agent by the Customer and will, without obligation, be pleased to give customers and guests the benefit of their advice or recommendations in this connection.
- The Company accepts no responsibility for equipment used or supplied by the Customer. The Company advises the Customer that if equipment is of sufficient value the Customer should take out suitable insurance. Furthermore we strongly recommend event insurance in lieu of cancellation and suggest you contact your preferred broker if you deem this to be prudent.
- Should the Customer make significant changes to the programme or the expected numbers of guests, Ramside Hall Hotel reserves the right to amend rates and/or facilities offered.
- Ramside Hall Hotel reserve the right to relocate your meeting, as long as a suitable alternative can be offered.

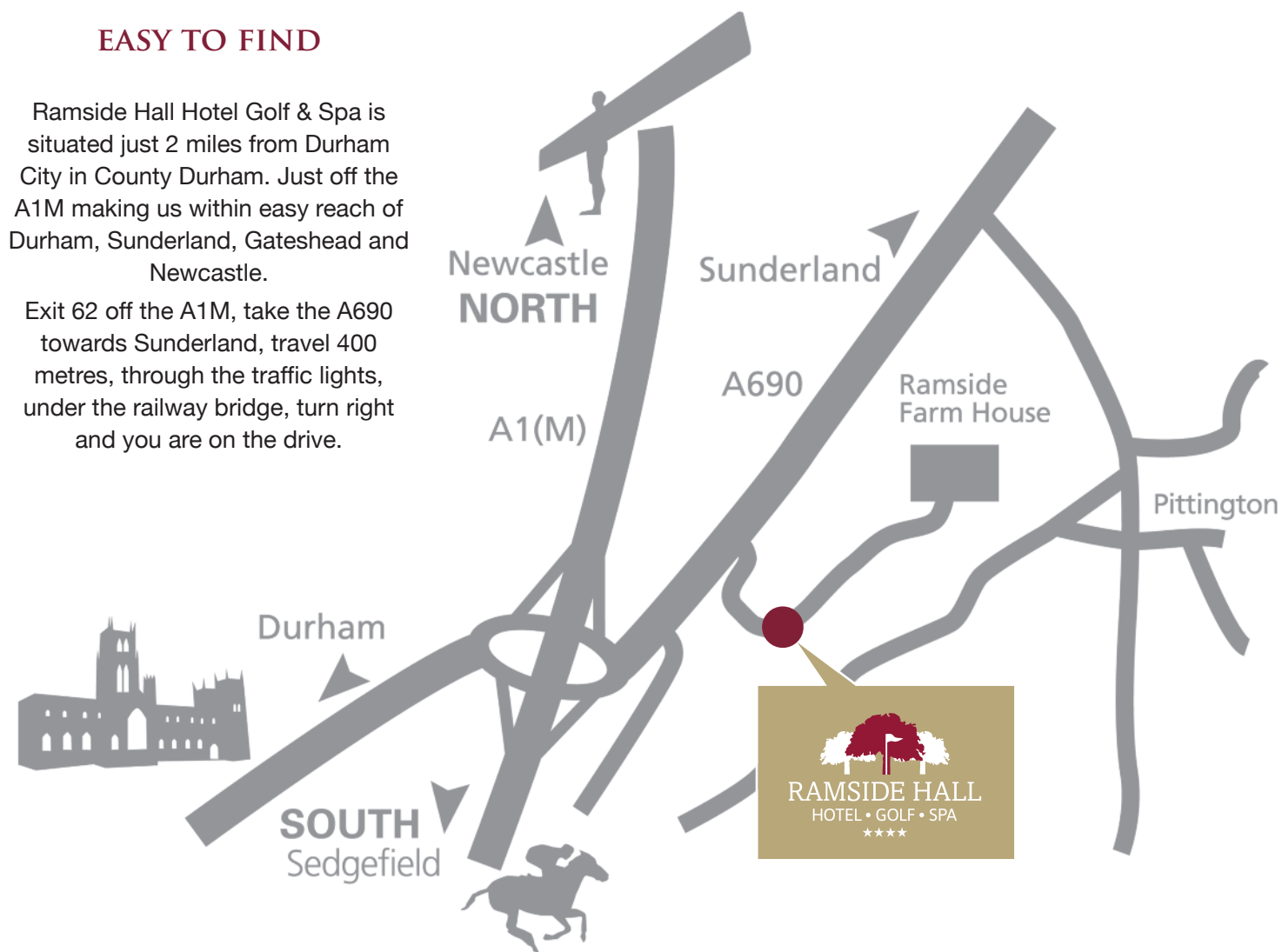




EASY TO FIND

Ramside Hall Hotel Golf & Spa is situated just 2 miles from Durham City in County Durham. Just off the A1M making us within easy reach of Durham, Sunderland, Gateshead and Newcastle.

Exit 62 off the A1M, take the A690 towards Sunderland, travel 400 metres, through the traffic lights, under the railway bridge, turn right and you are on the drive.



RAMSIDE HALL HOTEL GOLF & SPA, CARRVILLE, DURHAM, DH1 1TD.

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