



CALCOT SPA

Treatment Guide

Full Day Spa | 9:30am - 5:00pm

Calcot's full day spa includes use of the facilities, tea or coffee on arrival, a two-course lunch in the spa and the following treatments:

- 25 minute Body Polish
 - Tailored For You Massage With Facial
- (These treatments cannot be substituted)

Midweek (Mon-Fri) £280
Weekend (Sat-Sun) £300

Tailored Day Spa | 9:30am - 5:00pm

Calcot's tailored day spa includes use of the facilities, tea or coffee on arrival, a two-course lunch in the spa and and two 55-minute treatments.

Midweek (Mon-Fri) £320
Weekend (Sat-Sun) £340

Half Day Spa | 9:00am - 1:00pm or 1:00pm - 5:00pm

Calcot's half day spa includes spending either the morning or the afternoon in the spa with use of the facilities, tea or coffee on arrival, a two-course lunch in The Brasserie and one of the following treatments:

Tailored For You Massage With Facial, De-Stress Massage with Scalp, Pregnancy Massage With Facial, Manicure, Pedicure, Men's Pedicure, Comfort Zone Sublime Skin Pro Lift, Comfort Zone Hydra Glow Facial, Remedy Soothing Facial, New Life New Mum.

Midweek (Mon-Fri) £200
Weekend (Sat-Sun) £220

Mindful Morning/Afternoon | 9:00am-1:00pm or 1:00pm-5:00pm

Calcot's mindful morning/afternoon includes tea or coffee on arrival, the use of spa facilities and a choice of the following treatments:

Tailored For You Massage With Facial, De-Stress Massage with Scalp, Pregnancy Massage With Facial, Manicure, Pedicure, Men's Pedicure, Comfort Zone Sublime Skin Pro Lift, Comfort Zone Hydra Glow Facial, Remedy Soothing Facial, New Life New Mum.

Midweek (Mon-Fri) £170

We are knowledgeable in tailoring your spa day experience and advising appropriate treatments for anyone undergoing current treatment for or recovering from cancer, or for anyone with an acute medical condition. Please contact us for advice from our trained Therapists, so we can design a spa day around your needs.

Evening
Spa
Packages

Evening Spa | 5:30pm - 8:30pm

Calcot's Evening Spa starts at 5.30pm and includes use of the facilities and a 25 minute treatment of your choice:

Comfort Zone Mini Facial, Relax and Sleep Neck and Scalp Massage, Back Massage, Pregnancy Back Massage, File and Polish Hands, File and Polish Feet.

The evening concludes with £30 towards your supper in The Brasserie at 8.30pm.

Midweek (Mon-Fri) £145

Weekend (Sat-Sun) £155

Mini Evening Spa | 5:30pm - 8:30pm

Calcot's Mini Evening Spa starts at 5.30pm and includes use of the facilities and a 25 minute treatment of your choice:

Comfort Zone Mini Facial, Relax and Sleep Scalp Massage, Back Massage, Pregnancy Back Massage, File and Polish Hands, File and Polish Feet.

Midweek (Mon-Fri) £120

Weekend (Sat-Sun) £130

We are knowledgeable in tailoring your spa day experience and advising appropriate treatments for anyone undergoing current treatment for or recovering from cancer, or for anyone with an acute medical condition. Please contact us for advice from our trained Therapists, so we can design a spa day around your needs.

Seasonal Treatments

Seasonal Treats for Mind, Body and Soul

As we move into the shorter days of autumn and winter, the cooler weather reminds us of the need to slow down, reset, and nurture ourselves with a focus on warmth, comfort, and self-care for the mind, body, and soul. Our expert therapists are available to recommend treatments to help you embrace the season and create a cocoon of wellness.

Pedicure

This therapeutic pedicure is the ultimate treatment for healthier, softer feet. A thorough cleanse, exfoliation and hard skin removal softens skin. Gentle cuticle care, nail shape and leg and foot massage are included before an application of polish. A mini bottle of your chosen Jessica colour is given to you complimentary at the end of your treatment. Please ensure any gels are removed prior to treatment.

Midweek (Mon-Fri)	55 mins	£70
Weekend (Sat-Sun)	55 mins	£80

Comfort Zone Hydra Glow Facial

This dynamic facial is for anyone seeking ultimate hydration, immediate glow and vitality. Advanced techniques and the use of Cryo spoons reduce the appearance of fine lines, tone and cool skin. The unique combination of lactic acid for immediate renewal and glow, powerful Hyaluronic Acid and Bio Active Prickly Pear for profound hydration, provides instant hydration and radiance for a healthy dewy skin.

Midweek (Mon-Fri)	55 mins	£135
Weekend (Sat-Sun)	55 mins	£145



For The Men

For The Men

All of our menu is suitable for both men and women. But to help you decide we have a few of our favourites to choose from.

Hydra Glow Facial

This dynamic facial by Comfort Zone is for anyone seeking ultimate hydration and vitality. Advanced techniques and the use of Cryo spoons reduce the appearance of fine lines, tone and cool the skin.

Midweek (Mon-Fri) 55 mins £135
Weekend (Sat-Sun) 55 mins £145

Tailored For You Back Massage with Facial

The best of both. A bespoke massage focusing on back, neck and shoulders melts away stress and tension, combined with a Comfort Zone results-driven facial.

Midweek (Mon-Fri) 55 mins £135
Weekend (Sat-Sun) 55 mins £145

Tailored For You Full Body Massage

A tailored Swedish massage combining soothing, rhythmic strokes of traditional Swedish massage with focussed attention for your tension prone areas..

Midweek (Mon-Fri) 55 mins £135
Weekend (Sat-Sun) 55 mins £145

De-Stress Massage With Scalp

Formulated to fully relax muscle and mind using tailored massage techniques on the back, shoulders, neck and scalp. This treatment incorporates invigorating essentials oils of rosemary, ginger and black pepper, focusing on easing tension areas of the upper body including a deeply relaxing scalp massage helping to unwind the mind and body.

Midweek (Mon-Fri) 55 mins £135
Weekend (Sat-Sun) 55 mins £145

Proverb Upper Body Recovery

Back scrub and targeted massage with stretch for back, traps, neck and pecs-,condition skin-reduces stress. Beginning with a back scrub from coconut, avocado stone or dead sea salts to remove the dead skin, dirt and debris that cause congestion on this hard-to-reach skin. Elite nutritional anti-oxidants and omega fatty acids massage oils are then used to massage and stretch your upper body - back, neck, shoulders, chest and head. This treatment will help boost blood and endorphins to the brain and aim to combat tension areas and improve health and mindset.

Midweek (Mon-Fri) 55 mins £140
Weekend (Sat-Sun) 55 mins £150



Comfort Zone Facials

A complete menu of deluxe and express facials, body treatments and rituals, enhanced by proprietary massage techniques that maximise the efficacy and the pleasantness of our professional grade clean formulas, rich in natural-origin and high-tech ingredients and free from animal derivatives, parabens and silicones. Our products are developed and made in Italy according to a rigorous, sustainable, clinically-tested approach to ensure the comfort of the skin and the protection of the environment.

Sublime Skin Super Peel - For a smooth complexion

This intensive facial visibly reduces expression lines and wrinkles and provides exceptional skin smoothness. The facial includes a facial massage and double peel which can be customised according to the skin condition. Suitable for the most delicate to the most resistant of skins. This treatment is not suitable during pregnancy or when breastfeeding.

Midweek (Mon-Fri)	55 mins	£135
Weekend (Sat-Sun)	55 mins	£145

Sublime Skin Pro-Lift - For plumping and lifting the skin

This intensive facial has a natural filler-effect., providing instant skin firmness. The skin is nourished with a specialised kobido facial massage followed with a re-plumping Peel-off mask to restore fullness and tone.

Midweek (Mon-Fri)	55 mins	£135
Weekend (Sat-Sun)	55 mins	£145

Hydra Glow Facial - For hydration and glow

This dynamic facial is for anyone seeking ultimate hydration, immediate glow and vitality. Advanced techniques and the use of Cryo spoons reduce the appearance of fine lines, tone and cool skin. The unique combination of lactic acid for immediate renewal and glow, powerful Hyaluronic Acid and Bio Active Prickly Pear for profound hydration, provides instant hydration and radiance for a healthy dewy skin.

Midweek (Mon-Fri)	55 mins	£135
Weekend (Sat-Sun)	55 mins	£145

Luminant Brightening Facial - For hyperpigmentation

An intensive triple action facial, for the correction of existing dark spots, hyperpigmentation and uneven skin tone, revealing a fresh, bright and radiant skin. This indulgent facial is ideal after sun exposure, for dull and uneven complexions. We advise against the use of heat facilities for 24 hours after having this treatments. This treatment is not suitable during pregnancy or when breastfeeding.

Midweek (Mon-Fri)	55 mins	£135
Weekend (Sat-Sun)	55 mins	£145

Remedy Soothing Facial - For sensitive skins

An innovative , fortifying approach to sensitive, delicate skin. With a prebiotic from sugar beets, promoting skin resilience, and Marula oil, this facial calms skin discomfort, relieves neuroinflammation and reinforces the skins' defense. Our therapists recommend this as a perfect facial during pregnancy and while breastfeeding.

Midweek (Mon-Fri)	55 mins	£135
Weekend (Sat-Sun)	55 mins	£145

Sublime Skin Eye Treatment - Add On

This triple action eye mask works against dark circles, puffiness and wrinkles, providing immediate lifting and luminosity. Add into any of the above facials (except for Sublime Skin Super Peel) for an additional £15.



Comfort Zone Body

Comfort Zone Body

A complete menu of deluxe and express facials, body treatments and rituals, enhanced by proprietary massage techniques that maximise the efficacy and the pleasantness of our professional grade clean formulas, rich in natural-origin and high-tech ingredients and free from animal derivatives, parabens and silicones. Our products are developed and made in Italy according to a rigorous, sustainable, clinically-tested approach to ensure the comfort of the skin and the protection of the environment.

Himalayan Salt Ritual

An extraordinary body ritual designed to hydrate the skin and ease muscle aches and pains. The ritual begins with our signature movements using warmed Himalayan salt stones, which bestow relaxation, alleviating tension, stress and anxiety. A combination of the precious pink Himalayan salt crystals and aromatic oils are then applied to detoxify the body, smooth the skin, stimulate the metabolism and restore vitality and balance. We would recommend avoiding waxing or shaving at least 24 hours prior to treatment. Not suitable during pregnancy or when breastfeeding.

Midweek (Mon-Fri)	55 mins	£140
Weekend (Sat-Sun)	55 mins	£150

New Life New Mum

A specialised massage for expectant mothers. This gentle calming massage uses products to elasticise, nurture and relieve skin discomfort. This treatment provides relief from backache and swelling, improving circulation and providing deep relaxation. Ideal during and post pregnancy. Suitable from 14 weeks.

Midweek (Mon-Fri)	55 mins	£135
Weekend (Sat-Sun)	55 mins	£145

Signature Face And Body Ritual

Take a breath, inhale and release. This hero treatment experience has the aim of bringing a period of calm and wellbeing beginning with a Tranquility Ritual. The treatment begins with our Himalayan Salt Ritual and is followed by a facial to suit your specific needs. This experience provides a pause in our busy lifestyles and leaves your skin hydrated and radiant.

Midweek (Mon-Fri)	110 mins	£250
Weekend (Sat-Sun)	110 mins	£260



Proverb Treatments

Proverb

A Proverb exists to inspire a 360 approach to wellness and stress relief which integrates lifestyle, your skin care and results driven treatments. Engineered to improve longevity, movement, stretch, stress relief, recovery and your performance in life's journey. They harness clean, active, natural and organic ingredients such as proteins, anti-oxidants and enzymes, formulated for lab proven results.

Proverb Upper Body Recovery

Back scrub and targeted massage with stretch for back, traps, neck and pecs-,condition skin-reduces stress. Beginning with a back scrub from coconut, avocado stone or dead sea salts to remove the dead skin, dirt and debris that cause congestion on this hard-to-reach skin. Elite nutritional anti-oxidants and omega fatty acids massage oils are then used to massage and stretch your upper body - back, neck, shoulders, chest and head. This treatment will help boost blood and endorphins to the brain and aim to combat tension areas and improve health and mindset.

Midweek (Mon-Fri)	55 mins	£140
Weekend (Sat-Sun)	55 mins	£150

Skin Workout Facial

The Proverb HIIT Facial is a specially designed natural facelift. A high performance facial treatment that helps to reduce the signs of stress, fatigue and tension headaches. This intensive facial spa treatment combines cardio HIIT with targeted massage techniques to lift, contour and tone the skin, giving you an instant boost of radiance and energy. Enjoy the benefits of improved circulation, increased elasticity, and a youthful complexion with this powerful HIIT workout.

Midweek (Mon-Fri)	55 mins	£135
Weekend (Sat-Sun)	55 mins	£145



Aromatherapy Associates

For more than 30 years, Aromatherapy Associates has specialised in harnessing the natural healing powers of the finest natural ingredients, purest extracts and essential oils to include in their products and treatments. These highly powerful treatments will help enhance physical, mental and emotional wellbeing.

Aromatherapy Massage

This hero treatment works on your physical, mental and emotional wellbeing. Using pressures to stimulate the nervous system, Swedish techniques to relieve muscular tension and lymphatic drainage to encourage circulation. From head to toes, this will massage melt away all of your stress and tension.

Midweek (Mon-Fri)	55 mins	£140
Weekend (Sat-Sun)	55 mins	£150

Pause & Reset Massage

Are you struggling with the ups and downs of hormonal imbalances? Do you feel tired, moody or anxious? Suffering from hot flushes or brain fog? If so, you're not alone. Millions of women experience hormonal imbalances at some point in their lives. Pre-menstrual syndrome, peri-menopause, menopause and everything in between. Our transformative spa treatment is designed to help you balance your hormones and improve your physical and emotional well-being. This is an enhanced traditional aromatherapy treatment that involves, body brushing, upper body massage, restorative abdomen massage and a hand and foot reflex treatment targeting the endocrine and reproductive system. (Upgrade to our 85-minute version to include an Aromatherapy Associates experiential facial for added bliss).

Midweek (Mon-Fri)	55 mins	£140
Weekend (Sat-Sun)	55 mins	£150

Aromatherapy Associates Relax and Sleep

The ultimate massage for your best night's sleep. Carefully applied pressures relieve key areas of tension, whilst award-winning essential oil blend sedates, calms and grounds you to induce a serious state of relaxation.

Midweek (Mon-Fri)	55 mins	£140
Weekend (Sat-Sun)	55 mins	£150

Aromatherapy Associates Forest Therapy

Bringing the outside in. Feel restored from the stresses of modern-day living, cleansed of pollution and relieved from restlessness and agitation. This massage therapy begins with guided inhalation to clear your mind. Forest Therapy's unique essential oil blend and treatment massage will reinforce your intention to feel refreshed, tranquil and grounded.

(Combine your Forest Therapy massage with a mindful walk throughout Calcot's 220 acres of countryside to really experience the benefits of forest bathing).

Midweek (Mon-Fri)	55 mins	£140
Weekend (Sat-Sun)	55 mins	£150



Massage & Body Therapy

Tailored For You Back Massage With Facial

A bespoke massage focusing on back, neck and shoulders combined with a results-driven facial.

Midweek (Mon-Fri) 55 mins £135
Weekend (Sat-Sun) 55 mins £145

Tailored For You Full Body Massage

A tailored Swedish massage combining soothing, rhythmic strokes of traditional Swedish massage with focussed attention for your tension prone areas.

Midweek (Mon-Fri) 55 mins £135
Weekend (Sat-Sun) 55 mins £145

De-Stress Massage With Scalp

Formulated to fully relax muscle and mind using tailored massage techniques on the back, shoulders, neck and scalp. This treatment incorporates invigorating essentials oils of rosemary, ginger and black pepper, focusing on easing tension areas of the upper body including a deeply relaxing scalp massage helping to unwind the mind and body.

Midweek (Mon-Fri) 55 mins £135
Weekend (Sat-Sun) 55 mins £145

Back of Body De-Stress Massage

Back of body de-stressing massage focusing on back, neck and shoulders and back of legs. Finished with the cooling benefits of camphor and menthol to relieve tired legs and tension.

Midweek (Mon-Fri) 55 mins £135
Weekend (Sat-Sun) 55 mins £145

New Life New Mum

A specialised massage for expectant mothers. This gentle calming massage uses products to elasticise, nurture and relieve skin discomfort. This treatment provides relief from backache and swelling, improving circulation and providing deep relaxation. Ideal during and post pregnancy. Suitable from 14 weeks.

Midweek (Mon-Fri) 55 mins £135
Weekend (Sat-Sun) 55 mins £145

Tailored For Pregnancy Massage With Facial

The best of both. An adaptive back massage suitable for all stages of pregnancy to leave you feeling soothed and relaxed, combined with a results-driven facial. Suitable from 14 weeks.

Midweek (Mon-Fri) 55 mins £135
Weekend (Sat-Sun) 55 mins £145



Face Technology: CACI

CACI Face Technology

CACI (Computer Aided Cosmetology Instrument) facial is your answer to cosmetic surgery results—without the surgery. Using the power of electric waveforms, this is a sure-fire way to tighten and tone the muscles while smoothing away fine lines and wrinkles. Combining the powers of micro-current, LED light therapy, galvanic, Ultrasonic and microdermabrasion, there is a facial to suit any skin type and concern.

Anti-Ageing...

CACI Microcurrent Non-Surgical Facial

*CACI's signature Non-Surgical Facial is an advanced non-invasive facial, with twenty years of medical research behind it. Microcurrent impulses will lift and tone the facial muscles, whilst improving skin elasticity and reducing the appearance of fine lines and wrinkles. This gives a more youthful, fresh appearance and glow. **

Midweek (Mon-Fri) 55 mins £115
Weekend (Sat-Sun) 55 mins £125

CACI Ultimate Facial

*The Ultimate Skin Rejuvenation treatment uses controlled orbital microdermabrasion to exfoliate and deeply cleanse the skin, leaving a brighter, smoother complexion. Microcurrent impulses will visibly lift and tone the facial muscles for your non-surgical face lift. CACI's unique Wrinkle Comb will then target fine lines and wrinkles providing a non-invasive alternative to collagen injections with LED light therapy to heal and trigger tissue repair. This facial is completed with the CACI Hydra Mask that intensively hydrates and nourishes the skin. **

Midweek (Mon-Fri) 85 mins £170
Weekend (Sat-Sun) 85 mins £180

CACI Super Ultra Facial

*This facial combines our signature Non-Surgical facial toning with the skin rejuvenation benefits of our Ultra technology. Ultrasonic peeling revitalizes and deep cleans the skin with a gentle exfoliation. Microcurrent impulses will then lift and tone the face and neck, followed by CACI's unique Wrinkle Comb to target fine lines and wrinkles. **

Midweek (Mon-Fri) 85 mins £170
Weekend (Sat-Sun) 85 mins £180

**Micro-current results are visible after a single treatment however long-lasting results of CACI are cumulative, so a course of 10 or more treatments are advised. Your CACI therapist will happily prescribe a course to suit your individual needs and maximize your results*



Face Technology: CACI

CACI Face Technology

CACI (Computer Aided Cosmetology Instrument) facial is your answer to cosmetic surgery results—without the surgery. Using the power of electric waveforms, this is a sure-fire way to tighten and tone the muscles while smoothing away fine lines and wrinkles. Combining the powers of micro-current, LED light therapy, galvanic, Ultrasonic and microdermabrasion, there is a facial to suit any skin type and concern.

Rejuvenating..

CACI Ultra Facial

A firm favorite from our Calcot therapists for a truly results driven experience. The Ultra Skin Rejuvenation treatment uses ultrasonic peeling to revitalize and deeply cleanse the skin, leaving a brighter, smoother complexion. CACI's unique Wrinkle Comb will then target fine lines and wrinkles providing a non-invasive alternative to collagen injections with LED light therapy to help heal the skin and trigger tissue repair. This facial is completed with the CACI Hydro Mask that intensively hydrates and nourishes the skin.

Midweek (Mon-Fri) 55 mins £130
Weekend (Sat-Sun) 55 mins £140

CACI Microdermabrasion Facial

This Ultimate Skin Rejuvenation treatment uses controlled orbital microdermabrasion to exfoliate and deeply cleanse the skin, leaving a brighter, smoother complexion. CACI's unique Wrinkle Comb will then target fine lines and wrinkles providing a non-invasive alternative to collagen injections with LED light therapy to heal and trigger tissue repair. This facial is completed with the CACI Hydro Mask that intensively hydrates and nourishes the skin.

Midweek (Mon-Fri) 55 mins £130
Weekend (Sat-Sun) 55 mins £140



Hands & Feet

Jessica Manicure

There is no substitute for the beauty of carefully cultivated, natural nails. Gorgeous colour starts with the right foundation. Nails have their own biology, just like hair and skin. For the best care and the most beautiful outcome, nails require a studied approach that is similar to how a facialist cares for the skin.

Prescriptive Manicure

Because the anatomy of your nails need to be cared for just like your skin and hair, a prescriptive Jessica manicure is tailored to you. A nail analysis determines how we treat individual nails with products containing nurturing botanicals, anti-oxidants, vitamins and proteins. This Manicure includes a hand and arm exfoliation, nail shape, cuticle care, therapeutic massage and finished off with an application of polish. A mini bottle of your chosen Jessica colour is given to you complimentary at the end of your treatment. Please ensure any gels are removed prior to treatment.

Midweek (Mon-Fri) 55 mins £65
Weekend (Sat-Sun) 55 mins £75

French Manicure

Your Prescriptive Manicure with a French polish application.

Midweek (Mon-Fri) 55 mins £65
Weekend (Sat-Sun) 55 mins £75

Gel Manicure

Your Prescriptive Manicure finished with our Geleration polish. Please ensure any gels are removed prior to treatment.

Midweek (Mon-Fri) 55 mins £70
Weekend (Sat-Sun) 55 mins £80

Gel Removal For Hands

Please inform us at time of booking if you have existing gels on that need removing. This requires an additional 25-minute appointment prior to your manicure and must be booked at time of booking. Alternatively, please remove them yourself before arrival. Arriving with existing gels may deprive you of precious treatment time.

Midweek (Mon-Fri) 25 mins £30
Weekend (Sat-Sun) 25 mins £30



Jessica Pedicure

There is no substitute for the beauty of carefully cultivated, natural nails. Gorgeous colour starts with the right foundation. Nails have their own biology, just like hair and skin. For the best care and the most beautiful outcome, nails require a studied approach that is similar to how a facialist cares for the skin.

Pedicure

This therapeutic pedicure is the ultimate treatment for healthier, softer feet. A thorough cleanse, exfoliation and hard skin removal softens skin. Gentle cuticle care, nail shape and leg and foot massage are included before an application of polish. A mini bottle of your chosen Jessica colour is given to you complimentary at the end of your treatment. Please ensure any gels are removed prior to treatment.

Midweek (Mon-Fri)	55 mins	£70
Weekend (Sat-Sun)	55 mins	£80

Gel Pedicure

Your Prescriptive Pedicure finished with our Geleration polish. Please ensure any gels are removed prior to treatment.

Midweek (Mon-Fri)	55 mins	£75
Weekend (Sat-Sun)	55 mins	£85

Gel Removal For Feet

Please inform us at time of booking if you have existing gels on that need removing. This requires an additional 25-minute appointment prior to your pedicure and must be booked at time of booking. Alternatively, please remove them yourself before arrival. Arriving with existing gels may deprive you of precious treatment time.

Midweek (Mon-Fri)	25 mins	£30
Weekend (Sat-Sun)	25 mins	£30



Personal Training

Individual or a course of personal training sessions in The Grain Store gym or Fitness Studio with a qualified instructor designed to show you skills to enhance your training programme and maximise your results.

30 min PT session	£35
1 hour PT session	£55
10 x 30 min PT sessions	£315
10 x 1 hour PT sessions	£495

Facilities

All facilities need to be pre-booked prior to your visit

- 280 m² gymnasium with Technogym equipment, using computerised record keeping. (The Wellness or 'Key' System).
- 16 x 7m heated swimming pool with level deck and a constant depth of 1.2m. The water is maintained at a temperature of 30 degrees
- Fitness and Holistic Studios offering varied timetable.
- Two tennis courts for your use (rackets and balls available free of charge).
- 3.3 kilometre running/cycling track.
- Bikes available in a variety of sizes.
- Disc golf.
- Outdoor rig.
- 6 piece outdoor gymnasium.



Spa General Information

Attire

Clients on spa days (both men and women) will feel most comfortable going into treatments with their robe over their swimwear. Disposable pants and boxer shorts are provided for treatments, if needed and we respectfully request that underwear is worn for all other treatments. During treatments our therapists are trained to observe client modesty at all times. Swimwear is also requested in the steam room and sauna. Suitable footwear (trainers, gym shoes, etc) are required for tennis, cycling and when using the gym or attending fitness classes.

Arrivals

Please arrive promptly to your appointment time to allow you to experience your full treatment.

Health Concerns

Some treatments are not suitable for certain medical conditions or during pregnancy. To avoid disappointment, please raise any concerns at the time of booking. We also ask clients to fill out a medical questionnaire on arrival at the spa, to ensure that treatments are appropriate. If you are undergoing treatment, have been affected by or are recovering from cancer please make us aware at the point of booking. We have specialised therapists in place who can offer a suitable and effective treatment either during your treatment or as part of your recovery.

We ask you to postpone your treatment if you are feeling unwell as we are unable to honour treatments to those who have symptoms including a fever, cough or sore throat.

Pregnancy

Many of our treatments are suitable during pregnancy, but do ask for information when booking.

Mobile Phones

Please ensure that mobile phones are switched off during your visit to the spa.

Valuables

We strongly recommend that you leave your valuables in your locker. Some treatments require the removal of jewellery. Please ensure you retrieve all valuables before leaving the premises and in particular check the pockets of your robe as we cannot be held responsible for any losses.

Opening Hours

Spa and pool 7am - 9pm
The Grain Store gym - 7am - 9pm
Steam and sauna 7am - 9pm
Treatments 9am - 8pm

Children (under 14) are allowed in the pool during following times: Monday - Sunday afternoons: 3.45pm - 5.15pm and in addition Saturday and Sunday mornings: 8.45am - 10.15am. Please note: outside of these times children are not permitted in Calcot Spa but are welcome at our Ofsted registered crèche.

Booking Policy

Spa packages and treatments must be fully prepaid at time of booking.

Cancellation Policy

Spa packages require seven days' notice to cancel or re-schedule for a full refund. Treatment appointments have a 24 hour cancellation policy. For any cancellations without the required notice, we will actively try to re-sell the appointment(s). Where this is successfully achieved a full refund will be issued, but where this is not possible the treatments or package will remain at 100% charge.

Prices and treatments are subject to change without prior notice.

