



BROOKLANDS HOTEL

Make more time for yourself

Black Card Guide to Benefits

Price of membership: £295

Membership duration: 12 months

Make more time for you with Black Card from the Brooklands Hotel, where you can enjoy first class facilities at a 4 star luxury hotel, all year, for less.

A Black Card entitles members to a host of fantastic benefits and savings, from a complimentary nights stay in a sought after track facing Deluxe room to a meal for two in the award winning 1907 restaurant, bar & grill plus a range of discounts throughout the year.

Treating yourself, family and friends in style and luxury couldn't be easier.

What do I get with my membership?

In addition to a personalised membership card, you will receive the following complimentary vouchers* to use during your 12 month membership:

1. One overnight stay for two people, including breakfast in a track facing Deluxe room
2. A meal for two in the 1907 restaurant, bar & grill
3. Two spa passes for two people
4. One 25 minute spa treatment
5. One meeting room hire for one day for up to 12 people
6. One private dining room hire for lunch or dinner for between 10-120 guests

Throughout your Black Card membership, you'll be entitled to the following benefits* just by showing your personalised membership card to the team here at Brooklands Hotel.



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1. 20% off food bills in 1907 restaurant, bar & grill
2. 10% off beverages in 1907 restaurant, bar & grill
3. 20% off spa treatments in BSpa
4. 20% off spa days in BSpa
5. 10% off retail products in BSpa
6. One complimentary glass of Prosecco, per person, with Full Afternoon Tea
7. Preferential weekend accommodation rates
8. Track facing rooms with all rooms booked*
9. Discounted room upgrade rates
10. Five discounted spa day passes for two guests
11. 50% discount off a luxury manicure or pedicure in BSpa
12. Access to the following spa packages: Rise & Shine, Refresh & Unwind, Revive & Delight, BSpa Time, Spa & Dine at preferential rates
13. Preferential room hire rates for private events
14. Preferential rates and first refusal on hotel events
15. Preferential rates for Christmas Day, Boxing Day and New Year's Eve dining packages
16. Preferential rates for shared Christmas party nights
17. Preferential rates for Mother's Day, Easter Sunday and Father's Day
18. Complimentary car parking*
19. Recommend a friend rewards



BROOKLANDS HOTEL

Terms & Conditions

How to use your vouchers

The complimentary vouchers are valid for 12 months and will be sent to you with your welcome pack.

You should receive your welcome pack as soon as payment for your membership has been processed but please allow up to two weeks to receive your welcome pack. We have monthly print runs of membership cards and the Black Card team will confirm when you should expect to receive your membership card.

1. Cardholders must confirm the intention to use the voucher at time of booking
2. All voucher bookings must be made in advance of arrival
3. The relevant voucher must be presented upon arrival at the hotel
4. Under no circumstances will vouchers be re-issued should you cancel or no-show.
5. In the unlikely event of voucher misuse, the Brooklands Hotel have the right to cancel your membership without any refund

Voucher Terms & Conditions

One overnight stay for two people, including breakfast

- Valid for one overnight stay in a track facing Deluxe guest room with breakfast the following day
- Based on two people sharing
- Available Friday to Sunday
- Subject to availability
- Booking must be made in advance and voucher must be presented on arrival
- Children under 3 years of age sharing the parents' room receive complimentary bed & breakfast
- Children over 3 years of age sharing the parents' room are charged at £15 per child bed & breakfast
- Cardholders can order Champagne or Prosecco to be in their room on arrival, prices start from £45
- Exceptions: Fridays & Saturdays in December, Christmas Eve, Christmas Day, Boxing Day and New Years Eve
- Complimentary car parking is included. Car registration details must be entered at Reception.
- Cancellation Policy: Cancellation within 48 hrs of the booking will result in cardholders being charged for one night at the prevailing Black Card rate



BROOKLANDS HOTEL

A meal for two in 1907 restaurant, bar & grill

- Valid for one meal for two people in 1907 restaurant, bar & grill
- Available Sunday to Friday for lunch or dinner
- Subject to availability
- Valid for any menu items up to a total food spend of £80
- Valid for food only and excludes beverages and service charge
- 10% discount may be applied to any additional beverages
- Booking must be made in advance and voucher must be presented on arrival

Two spa passes for two people in BSpa

- Valid for a three hour visit to BSpa for two adults in one of the following slots: 9am to 12noon, 12.30pm to 3.30pm, 4pm to 7pm or 7.30pm to 10.30pm
- Available Monday to Thursday (minimum 18 years old)
- Booking must be made a minimum of one day in advance and voucher must be presented on arrival
- Subject to availability
- Treatments may be booked at the preferential 20% Black Card rate, subject to availability
- A maximum of two additional guests can join you using one of your five spa pass vouchers at the preferential rate of £29.95 per person

One 25-minute spa treatment in BSpa

- Valid for a complimentary 25 minute treatment
- Available Monday to Thursday in BSpa
- Booking must be made a minimum of one day in advance and voucher must be presented on arrival
- Additional treatments may be booked at the preferential 20% Black Card rate, subject to availability
- Treatment bookings are subject to availability

Hire a meeting room for one day, for up to 12 people

- Valid for room hire of one meeting room for up to 12 people
- Valid for the room hire only; all additional costs such as food and beverage, equipment hire etc. will be charged at published rates and must be pre-booked at least 10 working days prior to arrival
- Reservations can be made a maximum of four weeks in advance
- Reservations are required in advance and voucher presented on arrival.
- Reservations must be guaranteed by a credit card
- Bookings can only be made from 9am to 5.30pm Monday to Friday
- Room hire is subject to availability
- Complimentary car parking for up to 12 people is included. Car registration details must be entered at Reception.
- Exceptions: Not valid for bookings from Agents
- A cancellation policy will apply and cardholders will be advised at the time of booking



BROOKLANDS HOTEL

Private dining room hire for one lunch or dinner for between 10-120 guests

- Valid for hire of a private dining room for lunch or dinner for 10-120 people
- Valid for the room hire only; all additional costs are chargeable and must be pre-booked at least 10 working days prior to arrival
- Minimum spend on food required in order to use the voucher
- Reservations can be made up to 12 weeks in advance
- Reservations are required in advance and voucher presented on arrival
- Reservations must be guaranteed by a credit card
- Bookings can only be made from 9am to 5.30pm Monday to Friday
- Black Card member will receive complimentary car parking when using this voucher. Car registration details must be entered at Reception.
- Room hire is subject to availability
- Exceptions: Not valid during December. Not valid for bookings from Agents.
- A cancellation policy will apply and cardholders will be advised at the time of booking

Benefit Terms & Conditions

20% off food bills in 1907 restaurant, bar & grill

- Presentation of a valid Black Card will entitle the bearer to 20% off their total food bill
- Table bookings must be made in advance
- Intention to use the discount must be stated at time of booking
- Presentation of a valid Black Card must be shown on arrival
- 20% discount applies to food bills only, excluding beverages & service charge
- Beverages are subject to a 10% discount
- Only one card may be used per table or dining party
- Discount may only apply once for breakfast, lunch & dinner on any given day
- Discount is valid for all of the dining party, dining at the same table
- The Black Card discount is restricted to tables of a maximum 8 diners
- Discount not valid on Christmas Eve, Christmas Day, Boxing Day or New Year's Eve
- Discount not valid on special set menus and/or events
- Discount not valid when attending group and/or function bookings
- Not valid in conjunction with any other offer or discount

10% off beverages in 1907 restaurant, bar & grill

- Presentation of a valid Black Card will entitle the bearer to 10% off beverages
- Discount is valid for the cardholder and guests, to a maximum party of 8
- Pre dinner drink bills can be carried through to the restaurant, where your discount will be applied
- If cardholders are not dining in the restaurant, drinks must be consumed and bill settled in the bar
- Discount not valid on special set menus and/or events
- Discount not valid when attending group and/or function bookings
- Not valid in conjunction with any other offer or discount
- The discount is valid on beverages only, excludes food and service charge



BROOKLANDS HOTEL

20% off spa treatments and spa days

- Presentation of a valid Black Card will entitle the bearer to a 20% discount on treatments and full price spa days
- Discount valid in BSpa Monday to Thursdays only
- Treatments and spa days must be booked in advance and are subject to availability
- Cardholder must state the intention to use their discount at time of booking
- Discount not valid on Friday, Saturday and Sunday

10% off retail products in BSpa

- Presentation of a valid Black Card will entitle the bearer to a 10% discount on retail products in BSpa
- Not valid on conjunction with any other special offer
- Stock of retail products is subject to availability

One complimentary glass of Prosecco , per person, with Afternoon Tea

- Presentation of a valid Black Card will entitle the bearer to one complimentary glass of Prosecco with every Full Afternoon Tea ordered in the 1907 bar or BSpa
- Valid for a maximum of six people
- Presentation of a valid Black Card must be shown on arrival
- Not valid on Christmas Eve, Christmas Day, Boxing Day and New Year's Eve
- Not valid when the hotel is featuring special menus and/or events
- Not valid when attending group and/or function bookings
- Not valid in conjunction with any other offer or discount

Preferential weekend accommodation rates

- Cardholders receive preferential weekend room rates all year round
- Friday & Saturday nights: £99 / Sunday nights: £85
- Rates are quoted per Deluxe room, per night, including breakfast, subject to availability
- Rate is valid when booking accommodation for a maximum of seven rooms per night
- Reservations are required in advance and the intention to use your rate discount must be stated
- Black Card bookings can only be made from 9am to 6pm Monday to Friday
- A credit card number is required to guarantee the booking
- Children under 3 years of age sharing the parents' room receive complimentary bed & breakfast
- Children over 3 years of age sharing the parents' room are charged at £15 per child bed & breakfast
- Cardholders can order Champagne or Prosecco to be in their room on arrival, prices start from £45
- Black Card preferential room rates are only valid from Friday to Sunday inclusive, however, we will endeavour to offer you our best available rate for bookings from Monday to Thursday inclusive
- Not valid on Christmas Eve, Christmas Day, Boxing Day, and New Years Eve.



BROOKLANDS HOTEL

- Cancellation from 14.00 on the day of arrival will result in cardholders being charged for one night at the prevailing Black Card rate

Track Facing Room with all rooms booked

- Subject to availability
- Track facing room applies to Black Card holders only

Discounted room upgrade options

- Black Card holders can upgrade their Deluxe track facing room for the following supplements:
 - Executive: £50 (reduced from £60)
 - Track Facing Executive: £100 (reduced from £110)
 - Panoramic Suite with Balcony: £185 (reduced from £235)
 - Track Facing Super Suite: £245 (reduced from £265)

Preferential spa day pass rate

- Cardholders are entitled to five discounted spa passes
- The preferential rate is £29.95 per person (reduced from £39.95 per person)
- Vouchers available from Monday to Thursday, subject to availability (minimum 18 years old)
- Valid for a three hour visit to BSpa for two adults in one of the following slots: 9am to 12noon, 12.30pm to 3.30pm, 4pm to 7pm or 7pm to 10pm
- Reservations are required a minimum of one day in advance
- Subject to availability
- Cardholders must state their intention to use their preferential rate at the time booking
- Treatments may be booked at the Black Card preferential rates, subject to availability
- Not valid Friday, Saturday and Sunday

One 50% discount off a luxury manicure or pedicure in BSpa

- 50% discount off a luxury manicure or pedicure
- Discount can only be applied to once in Black Card membership year
- Discount is only valid Monday to Thursday
- Treatment must be booked in advance and is subject to availability
- Intention to use the discount must be stated at time of booking
- Not valid on Friday, Saturday and Sunday
- Not valid in conjunction with any other offer or discount

Access to the following spa packages: Rise & Shine, Refresh & Unwind, Revive & Delight, BSpa Time, Spa & Dine at preferential rates

- Preferential spa package rates are available Monday to Thursdays inclusive (not valid on Bank Holidays)
- All packages are subject to availability
- Cancellation policy: full pre payment is needed at time of booking, which is non refundable.
- Bookings may be transferred 48 hours prior to arrival, subject to availability



BROOKLANDS HOTEL

- BSpa operates with both female and male therapists.
- Must be 18 or over to use BSpa facilities and have treatments.

Cardholder must state the intention to use their discount at time of booking

Preferential room hire rates for private events

- Cardholders are entitled to preferential room hire rates for private events
- Subject to availability
- Cardholders must contact the Events Team on 01932 335720 to enquire and check availability

Preferential rates for Christmas Day, Boxing Day and New Year's Eve dining packages

- 10% discount off Christmas Day, Boxing Day and New Year's Eve party/dining packages
- Minimum of 4 people booking for the discount to apply
- Discount is valid on the package price only and excludes beverages
- Cardholder must state the intention to use their discount at the time of enquiry
- Subject to availability
- Not valid on conjunction with any other special offer

Preferential rate for shared Christmas party nights

- 10% discount for bookings of 10 or more guests
- Cardholder must state the intention to use their discount at the time of enquiry
- Discount is valid on the package price only and excludes beverages
- Subject to availability
- Not valid on conjunction with any other special offer

Preferential rates for Mother's Day, Easter Sunday and Father's Day dining packages

- 10% discount off Mother's Day, Easter Sunday and Father's Day dining packages
- Minimum of 4 people booking for the discount to apply
- Discount is valid on the package price only and excludes beverages
- Cardholder must state the intention to use their discount at the time of enquiry
- Subject to availability
- Not valid on conjunction with any other special offer

Complimentary car parking at Brooklands Hotel

- Black Card must be presented when arriving at Brooklands Hotel to qualify for complimentary car parking
- Car registration details will need to be entered into the system on arrival
- Valid for cardholder only



BROOKLANDS HOTEL

Recommend a friend rewards

Cardholders will receive the following reward for each friend or associate who purchases new membership to the Black Card as a result of their recommendation.

1 cardholder:

- A complimentary bottle of selected wine when dining in 1907

2 cardholders:

- One afternoon cream tea for two people

3 cardholders:

- Lunch for two people in 1907, to a value of £50 (food only)

4 cardholders:

- Dinner for two in 1907 restaurant, bar & grill, to a value of £80 (food only)

5 cardholders:

- An overnight stay in a track facing Deluxe room, including full English breakfast
- Valid Friday, Saturday or Sunday

8 Cardholders:

- An overnight stay in a Suite, including full English breakfast and a bottle of champagne in the room on arrival
- Valid Friday, Saturday or Sunday

When making a booking, please state the intention to use your Black Card and please present card on arrival.

To make a spa, room or restaurant booking, please contact our Reservation Team

Tel: 01932 335710 or Email: reservations@brooklandshotelsurrey.com

To enquire or book meeting or event, please contact our Events Team on 01932

335720 or Email: events@brooklandshotelsurrey.com